



ISO 29990 – Learning Services For Non- Formal Education and Training Certification

Learning Services for Non-Formal Education and Training ISO 29990 – Road Map to Certification

ISO 29990 provides a generic model for quality professional practice and performance for Learning Service Provider (LSPs) in design, development, and delivery of *non-formal education, training and development. It focuses on the competency of LSPs and intended to assist organization and individuals to select an LSP who meet the organization's needs and expectations for competency and capability development.

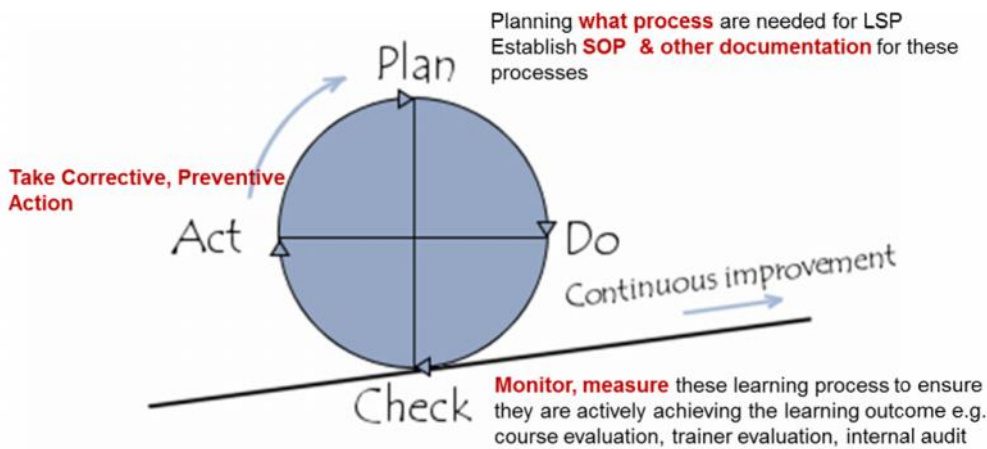
ISRC prepares your organization for staff development, ISO 29990 development & implementation and arrange you for certification by accredited auditing firm.

- *non-formal education* : organized educational activity outside established recognized formal systems of elementary, secondary or higher education
Example: vocational training, life long learning, in-company training



OVERVIEW OF ISO 29990

ISO 29990:2010 is a **process-based** quality management system.



2 MAIN COMPONENTS



Preparation for Certification

Should you decide to achieve ISO 29990 certification, ISRC will be able to assist you through the certification process. Our consultants will provide your organization with the necessary support and advise during the 3rd Party Certification Audit.

Phase 1 : Gap Analysis to understand the current status

Phase 2 : Design and Development of Learning Service Management System

Phase 3: Implementation of the System

Phase 4: Internal Audit and Management Review

Phase 5: Certification Audit and Award

Next Step

Contact our consultant for non-obligated discussion.



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