ISO 9001:2015 Quality Management System Awareness

This course aims to equip participants with knowledge and competency of ISO 9001:2015 standards so that they will have the ability to explore relevant changes, identify and address gaps, review and implement the quality management system.

DURATION
1 Day

LANGUAGE
English

COURSE CODE
MQ-80021

ISRC®

ISO 9001:2015
Quality Management System Awareness Course

Course Content

The syllabus focuses on:

- The ISO 9001:2015 Journey
- Annex SL – High Level Structure
- 7 Quality Management Principles
- Revised Plan Do Check Act Model
- Revised Process Approach
- What is Risk Based Thinking?
- Mapping ISO 9001:2008 vs ISO 9001:2015
- Key Changes in ISO 9001:2015
    a) Context of Organization
    b) Leadership
    c) Risks & Opportunities
    d) Organizational Knowledge

  e) External Provision
  f) Documented Information
  g) Continual Improvement
- Risk & Opportunities Analysis
    a) Addressing risks & opportunities
    b) Implementation & Effectiveness of Risks
- Implication of Changes
    a) Impact on Documentation
    b) Impact on Existing QMS
    c) Impact on Audit

Who Should Attend

Anyone involved in the planning, implementation, or supervision of an ISO 9001:2015 transition, including ISO 9001:2008 auditors who need to convert to the new standard.

Method of Study

Interactive and engaging learning through:
a) Bite-sized lecture presentation
b) Structured note taking
c) Videos
d) Online Quizzes
e) Case Studies
f) Problem-based activities

Assessment & Certification

Participant to attend to MCQ Assessment at the end of the course.

Certification will be issued to participant who attend the course and successfully complete the assessments.