



# ISO 9001:2015 Quality Management System Internal Auditor

This course aims to learners with the knowledge and skill to perform 1<sup>st</sup> party and 2<sup>nd</sup> party audits on Quality Management System in accordance with ISO 9001:2015 standard.

Step up professional competencies and gain global recognition.

**DURATION**  
2 Days

**LANGUAGE**  
English

**COURSE CODE**  
MS-80221

# ISO 9001:2015 Quality Management System Internal Auditor

## Course Content

The syllabus focuses on:

### Day 1

- ISO 9001:2015 Overview
- Context of the Organization
- Leadership and Commitment
- Risk and Opportunities
- Customer Focus and Satisfaction
- Quality Control
- NC and Corrective Action
- Quality KPI and Continual Improvement

### Day 2

- ISO Auditing Principles
- Audit Objectives
- Internal Audit Processes
- Stage 1 - Audit Preparation
- Stage 2 - Conduct of Audit
- Stage 3 - Report Findings and Follow Up

### Who Should Attend

Appointed Internal Auditor for Quality Management System, Quality Managers, Management Representative, Department Manager

### Method of Study

Our participant benefits from a learner-centered approach based on active-learning and problem-centric principles.

This is conducted through active participation methods such as role-playing and group discussion., Problem-based learning enables participants to find solutions to Issues through case studies, classroom discussion and industrial examples.

### Assessment & Certification

Certificates will be issued to participants who have attended the course and have successfully completed the assessments.

### ISRC PTE. LTD.

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