



WSQ Implement Incident Management Process (IIMP) Course

This course covers the skills and knowledge required by the person in charge of a facility to implement the incident management process during an emergency incident in a processing facility. This unit covers the approach, structure, tools, processes, communication methods that can be utilised during an emergency incident.

This course is a mandatory requirement for management, executive and professionals who are appointed as Site Main Controller (SMC) and Site Incident Controller (SIC) for the Company Emergency Response Team (CERT)

DURATION
8 Hours

LANGUAGE
English

COURSE CODE
TGS-2024043951

WSQ Implement Incident Management Process

Course Content

The syllabus focuses on:

- Understanding the regulatory and standard operational requirements of the Company Emergency Response Team (CERT)
- Benefits of setting up a CERT
- Implications of not meeting regulatory requirements
- Responsibilities of CERT members (i.e. SMC, SIC and ERT)
- How to prepare an effective Incident Management Plan
- Incident Management Areas and Process
- Communication and Activation Phase
- Incident Management Tools and Resources
- Types of Appropriate Emergency Response Equipment
- Mitigating Techniques and Strategies for Incident Management
- Evaluation of Emergency Response and Post-Operation Debrief

Who Should Attend

- This course is suitable management or any staff who are appointment holders as SMC or SIC involved in the management of incidents in the company during an emergency.

Method of Study

- Face-to-face workshop with active and interactive learning environment.

Assessment

- 1-hour Written Assessment. It consists of 30 multiple choice questions and a case study.

Certificate

- A Statement of Attainment (SOA) from SSG will be awarded upon the course completion:
 - o With 100% attendance; and
 - o Passing the assessment criteria

Learning Outcomes

- Interpret incident management approach and structure to ascertain the scope and severity of the emergency
- Utilise incident management areas and processes to implement emergency response strategies
- Utilise appropriate communication methods when managing an incident to control all internal and external resources
- Control and maintain Incident management process to assess information on status of the emergency
- Undertake post-emergency evaluation and debrief
- Case Study

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