



# WSQ Implement Incident Management Process (IIMP) Course

This course covers the skills and knowledge required by the person in charge of a facility to implement the incident management process during an emergency incident in a processing facility. This unit covers the approach, structure, tools, processes, communication methods that can be utilised during an emergency incident.

This course is a mandatory requirement for management, executive and professionals who are appointed as Site Main Controller (SMC) and Site Incident Controller (SIC) for the Company Emergency Response Team (CERT).

**DURATION**

8 Hours

**LANGUAGE**

English

**COURSE CODE**

TGS-2024043951

# WSQ Implement Incident Management Process

## Course Content

The syllabus focuses on:

- Understanding the regulatory and standard operational requirements of the Company Emergency Response Team (CERT)
- Benefits of setting up a CERT
- Implications of not meeting regulatory requirements
- Responsibilities of CERT members (i.e. SMC, SIC and ERT)
- How to prepare an effective Incident Management Plan
- Incident Management Areas and Process
- Communication and Activation Phase
- Incident Management Tools and Resources
- Types of Appropriate Emergency Response Equipment
- Mitigating Techniques and Strategies for Incident Management
- Evaluation of Emergency Response and Post-Operation Debrief

### Who Should Attend

- This course is suitable management or any staff who are appointment holders as SMC or SIC involved in the management of incidents in the company during an emergency.

### Method of Study

- Face-to-face workshop with active and interactive learning environment.

### Assessment

- 1-hour Written Assessment. It consists of 30 multiple choice questions and a case study.

### Certificate

- A Statement of Attainment (SOA) from SSG will be awarded upon the course completion:
  - With 100% attendance; and
  - Passing the assessment criteria

### Learning Outcomes

- Interpret incident management approach and structure to ascertain the scope and severity of the emergency
- Utilise incident management areas and processes to implement emergency response strategies
- Utilise appropriate communication methods when managing an incident to control all internal and external resources
- Control and maintain Incident management process to assess information on status of the emergency
- Undertake post-emergency evaluation and debrief
- Case Study

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